

INSTANT ACCESS

Telephone Teller User Guide

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GEORGIAUNITED[®]
CREDIT UNION

Access to your accounts is just a call away with Georgia United's automated telephone service.

With our free 24-hour Instant Access Telephone Teller you can conveniently check your account balance, hear recent transactions, request a withdrawal and transfer funds with any touch-tone telephone.

The order of the prompts may have changed. Please do not enter your member number until prompted.

To return to previous menu, press #.

To end call, press *.

ACCOUNT BALANCE: PRESS 1

- ▶ Deposit Account Balance 1
- ▶ Loan/VISA Balance 2

ACCOUNT HISTORY: PRESS 2

- ▶ Recent Transactions 1
- ▶ Loan History 2
- ▶ Last Payroll Deposit 3
- ▶ Recent Deposits 4
- ▶ Detailed Transactions 5
 - ▷ Cleared Checks 1
 - ▷ ACH 2
 - ▷ POS 3
 - ▷ Debit Card 4
 - ▷ ATM 5
 - ▷ Loan Payments 6

WITHDRAWALS BY CHECK: PRESS 3

- ▶ From a Deposit Account 1
- ▶ Loan Advance 2

TRANSFERS: PRESS 4

- ▶ Primary Savings to Checking 1
- ▶ From One Deposit Account to Another Deposit Account 2
- ▶ Make a Loan Payment 3
- ▶ Loan Advance to Savings/Checking 4

CHECKING: PRESS 5

- ▶ Account Balance 1
- ▶ Recent Transactions 2
- ▶ Specific Cleared Check 3
- ▶ Range of Cleared Checks 4
- ▶ Check Copy Request 5
- ▶ Stop Payment Request 6
- ▶ Recently Cleared Checks 7

LOANS: PRESS 6

- ▶ Loan Balance 1
- ▶ Loan Payment Inquiry 2
- ▶ Recent Loan Payments 3
- ▶ Loan Payoff Inquiry 4

OTHER OPTIONS: PRESS 7

- ▶ Change Preferences: 1
 - ▷ Change Security Code 1
 - ▷ Change Interaction Mode Settings 2
- ▶ Year-to-Date Menu 2
- ▶ Deposit Account Dividends 1
 - ▷ Loan Finance Charges 2

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